

COMMUNITY SERVICES DEPARTMENT
SENIOR & FAMILY SERVICES DIVISION

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CITY OF REDONDO BEACH CALIFORNIA

September 2015

TRANSPORTATION GUIDE FOR REDONDO BEACH AND SURROUNDING AREAS

This guide is published by the Senior and Family Services Division of the Community Services Department, City of Redondo Beach. The guide is designed to provide interested persons with information about the available transportation facilities in Redondo Beach and the surrounding communities.

The guide is a basic list of transportation facilities and does not imply endorsement. The listings are not all-inclusive and are reported as accurately as possible for your use and establishment of effective references. Failure to list specific transportation information or changes of address or telephone numbers implies no criticism.

A periodic update will be available. To inform us of corrections, additional information or changes of address or telephone number please call 310-318-0650.

City of Redondo Beach
SENIOR AND FAMILY SERVICES
Community Services Department
1922 Artesia Blvd
Redondo Beach, CA 90278

310-318-0650 Phone
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For a complete listing of our resource guides for seniors, please visit our website at:

www.redondo.org/senior

REDONDO BEACH:

BEACH CITIES TRANSIT ADMINISTRATION City of Redondo Beach 415 Diamond, Door E Redondo Beach, CA 90277	TDD: 310-376-7588
	To register: 310-937-6660
	Email: bct@redondo.org
Website: beachcitiestransit.org	

The WAVE:

Services: The WAVE paratransit service offers convenient and inexpensive transportation for **registered** Hermosa Beach and Redondo Beach residents who are seniors (62+) or disabled. Curb-to-curb transport within these two cities and specific satellite locations service are available for \$1 each way. Satellite locations include several health care facilities, El Camino Community College, and the social security office in Torrance.

WAVE service hours:

Sunday through Thursday: 6 a.m. to 9 p.m.

Friday through Saturday: 6 a.m. to 10 p.m.

Holidays: 8 a.m. to 5 p.m.

All vehicles are lift-equipped. Advanced reservations are recommended. All riders must register for WAVE services. To register for the WAVE service, complete application with age and residency verification. The WAVE offers one free pick up for new riders to register for services. Redondo Beach and Hermosa Beach residents, please call 310.937.6660 for application information, or download an application at:

<http://crb-internet/civica/filebank/blobdload.asp?BlobID=24190>

Beach Cities Transit (BCT):

Services: BCT is a community based transit system designed to reduce traffic congestion and parking problems by helping residents, students, and visitors travel within the community for work or leisure. BCT includes two fixed routes that provide convenient service throughout the Beach Cities.

- Route (102) serves the areas between Redondo Beach Pier and the Metro Green Line Redondo Beach station on Marine Ave. The 102 operates 7-days a week from 6 a.m. – 8 p.m.
- Route (109) operates along the coastline from the Redondo Beach Riviera Village to the LAX City Bus Center, with stops along Redondo Beach, Hermosa Beach, Manhattan Beach & El Segundo. Serves the Metro Green Line Douglas and Aviation Stations.

The fare is \$1 and the Senior/Disabled/Medicare fare is 50 cents. You may pay your fare with cash, a TAP card with stored value, Access card, or EZ pass.

METRO (TAP) TAP Customer Service One Gateway Plaza 99-2-3 Los Angeles, CA 90012	Customer Service: 866-TAPTOGO (866-827-8646)
Website: www.taptogo.net	

Metro Bus Passes are now sold on TAP, a durable plastic card that can be used again and again. To qualify for a reduced senior fare on Metro you must be 62 or older. Disabled and Medicare riders also qualify for a reduced rate fare. To apply for a reduced fare TAP card, fill out the application, attach the required photo and submit to a Metro Customer Center, or submit on line at www.taptogo.net, or mail to:

TAP Reduced Fare Office
One Gateway Plaza
Mail Stop 99-PL-4
Los Angeles, CA 90012-2952

It takes about 6 weeks to receive your card after the application is approved. TAP cards have an electronic chip inside and can be loaded with bus passes or stored value. With your fare loaded, simply tap your TAP card on the TAP target each time you board a bus or train and the system will recognize your senior/disabled status and deduct the proper fare.

To apply for a TAP card, you will need to complete and submit a Metro TAP application to Metro. You may go to one of the following Metro Customer Centers to submit your application and photo and pick up a temporary TAP card to purchase passes until a permanent TAP card arrives:

Metro Customer Center	Address	Hours
Union Station Gateway Transit Center – East Portal	Gateway Plaza Los Angeles , CA 90012	6 a.m. - 6:30 p.m. Monday - Friday Photo booth Available
Wilshire Boulevard / Vermont Center	3183 Wilshire Blvd. Suite 134 Los Angeles , CA 90010	10 a.m. – 6 p.m. Monday - Friday

TAP Cards may be loaded with stored value and with the full pass price online at www.taptogo.net, by phone, or at ticket vending machines at any Metro Rail stations. You can also upload your card at Metro Customer Centers and at the following local area locations:

City	Vendor Location	Vendor Address
Hermosa Beach	Ralphs	1100 Pacific Coast Highway
Torrance	Torrance Transit	3031 Torrance Blvd
Lawndale	PLS Check Cashers	14417 1/2 S. Prairie Ave.
Redondo Beach	City Hall, Door E	415 Diamond St.
Redondo Beach	Senior Family Services	1922 Artesia Blvd.
Redondo Beach	Metro Green Line Station – Redondo Beach	2406 Marine Ave.

<u>METRO BUS AND RAIL</u> One Gateway Plaza Los Angeles, CA 90012	323-GO-METRO 323-466-3876 TTY: Dial 711
Website: www.metro.net	

Services: Metro bus service includes rapid and local lines that operate on city streets, freeway express service, and light rail services. The Redondo Beach Metro Rail Green Line Station is located on Marine Avenue and Redondo Beach Avenue. Metro also operates a number of Park and Ride lots.

Accepts cash, and TAP card with stored value, Access card and Transit passes. Tokens and passes are sold at Metro Customer Centers and more than 600 other locations. Telephone information is open Monday through Friday, 6:30 a.m. - 7:00 p.m.; weekends, 8:00 a.m. – 4:30 p.m. Lost and Found number is 213-937-8920.

<u>METRO RIDE SHARE PROGRAM</u> One Gateway Plaza MS 99-19-06 Los Angeles, CA 90012	Information: 213-922-2811
Website: www.rideshare@metro.net	

Metro offers a number of transportation alternatives for residents in the Orange County, Los Angeles and Inland Empire areas. Riders can find carpools, vanpools, arrange for transfer from Metrolink to Metro, buy passes and tickets, etc. Select incentives and rebates are available for riders fitting specific categories.

SURROUNDING AREA (SOUTH BAY):

<u>ACCESS</u> P. O. Box 5728 El Monte, CA 91734	Reservations (If you are registered): 800-883-1295 Customer Service: 800-827- 0829 TDD: 800-827-1359 Fax: 213-270-6057
Website: http://accessla.org/home/	

Services: Transportation service throughout Los Angeles County for individuals with ADA qualified disabilities. Call the toll-free number and Access staff will send out application and information packet, or you can download the application from the Access website www.accessla.org. After receiving the application, you must schedule an interview with an Access evaluator to determine eligibility for the services. Children must be over 6 years of age to enroll. Once approved, you may use Access TAP card to ride free on most Los Angeles County fixed route transit services. Access fares range from \$2.25 to \$3.50 for each one-way trip. Schedule your trip between 6:00 a.m. and 10:00 p.m. You can take a trip seven days a week between 4:00 a.m. and 12:00 a.m.

<u>GARDENA SPECIAL TRANSIT</u> 1670 W. 162 nd Street Gardena, CA 90247	Dispatch 310-965-8848 Registration 310-217-9552
Website: www.c.ridegtrans.com	

Services: Provide lift-equipped vehicles to transport residents of Gardena, Hawthorne, Alondra Park and Del Aire areas of Los Angeles County. To register for service, individual must present be age 60 or older or have proof of disability with physician's letter.

Service operates Monday – Friday, 7:00 a.m. - 5:00 p.m.; Saturday 8:00 a.m. – 5:00 p.m. and Sunday, 8:00 a.m. – 2:30 p.m. Reservations are required 24 hours in advance of service. Regular fare for a one way trip is \$.75. Escorts and legally blind individuals are allowed to ride free of charge, please call for details.

<u>HERMOSA BEACH</u> <u>DIAL-A-TAXI PROGRAM</u> 1315 Valley Drive, Room 101 Hermosa Beach, CA 90254	Information/ Registration: 310-318-0251 Dispatch: 1-800-829-4378
Website: http://www.hermosabch.org/residents/seniors.html	

Services: Taxi Voucher program for curb-to-curb transportation for registered Hermosa Beach residents who are Senior (62+), or disabled persons of any age, with services through Redondo Beach, Hermosa Beach and specific satellite points. Residents must obtain either a TAP Sr/Disabled Card or Access Paratransit Card prior to purchasing the taxi vouchers. Lift-equipped taxis are available. Taxi vouchers are \$1/each for one way trips. May purchase a maximum of 20 vouchers per month.

<u>HERMOSA BEACH - The WAVE</u>	310-937-6660
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Services: Hermosa Beach residents, please see Beach Cities Transit, page 2.

<u>LAWNDALE BEAT</u> 14717 Burin Ave Lawndale, CA 90260	310-973-3270
Website: http://www.lawndalecity.org/html/DEPTHTML/CSD/Beat.htm	

Services: Operates two fixed routes in Lawndale, “residential” and “express.” Both routes connect with the Redondo Beach Metro Green Line station on Marine Avenue, and the South Bay Galleria Mall in Redondo Beach. Routes also include stops at the senior housing complex at 153rd Place and Firmona Avenue.

Service operates Monday through Friday, 7 a.m. – 6:35 p.m., Saturday 8:45 a.m. – 5:55 p.m. and Sunday 9:20 a.m.-5:45 p.m. The fare is \$.75, Senior (62+) and disabled ride free, and transfers are free. Children under 6 years of age ride free when accompanying a fare paying adult. Monthly passes are available for \$12.00. Vehicles are lift-equipped. No need to pre-register for service.

<u>LAWDALE SPECIAL TRANSIT</u> 14717 Burin Ave Lawndale, CA 90260	310-973-3287
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Services: Curb-to-curb transportation service is available for City of Lawndale senior (60+) and disabled residents. The service is free. Pick-ups are made anywhere within the incorporated boundaries of Lawndale. The service is available for medical, dental, banking, shopping, hairdressing and recreation activities.

The service operates Monday thru Friday from 8:00 a.m. to 4:30 p.m. For more information, leave a voice mail message at (310) 973-3287. 48-hour advance notice required (Monday - Friday only.)

<u>LOMITA DIAL A RIDE</u> PO Box 339 24300 Narbonne Ave. Lomita, CA 90717	Information: 310-325-7110 Dispatch: 866-424-1678
Website: http:// www.lomita.com/cityhall/government/hcd/dial-a-ride.cfm	

Services: Taxi swipe card dial-a-ride service for Lomita residents who are 65+ years of age disabled. Dial-A-Ride provides low cost transportation in the Lomita area. ID, proof of Lomita residency, age, disability, and/or physician's letter are required to register for service.

Service operates 24/7. Fare is \$1.00 and limited to a maximum of 20 rides per month. Tickets are purchased at Lomita City Hall. Call for brochure and map of service area. 24 hour advance reservation desired. Escort allowed to ride at no additional charge.

<u>LONG BEACH DIAL-A-LIFT</u> 1963 E. Anaheim St. Long Beach, CA 90813	Direct Line 562 -599-8581 Long Beach Transit 562-591-8753 FAX 562-599-5470 Dispatch 562-435-0115
Website: http://www.lbtransit.com/Services/Dial-A-Lift.aspx	

Services: Paratransit service is available for Long Beach, Lakewood, and Signal Hill for residents ages 18 and over, who are permanently mobility impaired. Registered members can ride with personal care attendants, and the attendants ride free. To be eligible, persons must be able to wait at the curb for up to thirty minutes. One way fare is \$2.00. Members may take a guest if space is available and they pay the regular fare of \$2.00 each way.

Service is available 7/days a week, times will vary. To register, call Monday – Friday, between 8:00 a.m. – 4:30 p.m.

<u>LOS ANGELES CITYRIDE</u> PO Box 866003 Los Angeles, CA 90086	(213, 323, 310, or 818)- 808-7433
Website: http://www.ladottransit.com/other/cityride/index.html	

Services: Discount transit programs for City of LA residents who are 65+ or disabled. Call in for application. Need proof of age or disability. Cost is \$21 quarterly and \$9 quarterly for low income qualified. You will receive city card with \$42 fare value, an approval letter and program guide for Taxi and Dial-Ride. The service area includes San Pedro, Wilmington, Westchester and the Harbor Gateway area. The programs are MTA monthly passes, Dial-A-Ride, Private Lift Van and Taxi.

Please call for eligibility information. To register, call for the application or go to website for the application. Cityride Hotline Customer service operators are available weekdays from 8 a.m. to 4:30 p.m. Multi-lingual assistance is available.

<u>LOS ANGELES COUNTY DEPARTMENT OF BEACHES AND HARBORS</u> 13837 Fiji Way Marina del Rey, CA 90292	310-305-9504
Website: http://beaches.lacounty.gov/	

Services: Seniors 62+ years receive a decal to stick on their car window which allows them to park for free on non-holiday weekdays at specific LA County locations. A copy of the vehicle registration and current driver's license is required for each requested parking pass (2 passes maximum per household). Recreational vehicles are not eligible.

Mail or drop off a copy of vehicle registration and driver's license to the above address. Parking passes are \$25 (annual) and are processed through the mail only. For more information go to the website listed above.

<u>MANHATTAN BEACH DIAL - A- RIDE</u> 1400 Highland Ave. Manhattan Beach, CA 90266	310-545-3500 310-802-5162 Fax: 310-802-5401
Website: http://www.ci.manhattan-beach.ca.us/	

Services: Shared curb-to-curb bus service for Manhattan Beach residents who are senior (55+) or disabled citizens. Service uses lift-equipped vehicles and drivers provide boarding and disembarking assistance as needed. Call to register for the service.

Service is available within the city limits, also to designated sites in Hermosa Beach, Redondo Beach, Torrance, Lawndale and Hawthorne. Trip reservations are required, and can be made up to seven days in advance. Service hours are Monday- Friday, 7:30 a.m. - 5:00 p.m. and weekend service hours 9:00 a.m. – 5:00 p.m. Office hours are 6:30 a.m. – 5:30 p.m. Saturday and Sunday 8:00 a.m.-5:00 p.m. The office is closed for lunch from 12-1 p.m. each day.

<u>PALOS VERDES PENNINSULA DIAL A RIDE</u> P.O. Box 2656 Palos Verdes Peninsula, CA 90274	Dispatch: 1-800-400-2924 Information: 310-544-7108
Website: http://www.palosverdes.com/pvtransit/pdfs/dial_a_ride.pdf	

Dial-a-Ride and Dial-a-Lift is a door to door transportation service provided for seniors/disabled residents in the Rolling Hills Estates, Rancho Palos Verdes and Palos Verdes Estates (Rolling Hills excluded) areas.

Passengers can register for rides at the PVPTA office or by mail. PVPTA is located at 38 Crest Road West, Rolling Hills, CA 90274. Office hours are 11:00 a.m. – 4:00 p.m., M-F. Passengers must register with PVPTA prior to using the service.

The cost is \$10 per year to register and rides can be purchased for \$6.00 each. You will be issued a Taxi Swipe Card and your purchased trips will be applied to your card immediately upon receipt of payment. A maximum of 24 rides can be purchased in a month unless special medical treatments require additional rides.

One ride is good for a one-way trip within the Palos Verdes Peninsula only. Two rides are required each direction for a trip off the Palos Verdes Peninsula into surrounding communities, i.e., Torrance, Harbor City, San Pedro, Lomita, Redondo Beach and for medical trips only. Dial-a-Ride service operates 24/7. Dial-a-Lift service (wheelchair) is available M-F only from 6:00 a.m. to 6:00 p.m. Check www.palosverdes.com/pvtransit/ for more information.

<u>P.V. TRANSIT BUS ROUTES</u> P.O. Box 2656 Palos Verdes Peninsula, CA 90274	310-544-7108
Website: www.palosverdes.com/pvtransit/	

Services: PV Transit operates seven fixed routes serving the Palos Verdes Peninsula. The 225/226 operates M-F from approximately 6:00 a.m. to 6:30 p.m. servicing the Peninsula, San Pedro and Redondo Beach areas.

Regular fare is \$2.50 and Senior or disabled fare is \$1.00. Accepts TAP card with stored value, Access card, or EZ Pass. Route maps and schedules are available at the PV library and the transit Office. All buses operate Monday – Friday, 6:30 a.m. to 6:30 p.m. Check our website at www.palosverdes.com/pvtransit/ for more information.

<u>TORRANCE COMMUNITY TRANSIT PROGRAM</u> West Annex Transit Center 3031 Torrance Blvd. Torrance, CA 90505	Purchase/Questions: 310-618-2536
Website: http://www.torranceca.gov/124.htm	

Torrance Community Transit Program

Services: New riders for **either** program can register at the West Annex Transit Center, Monday-Thursday from 10:00 a.m.-12:00 p.m. and 1-5:00 p.m. New registrants need to provide proof of age and/or disability and residency. Rides are available 24 hours a day, 7 days a week. Taxis can take passengers anywhere they please, but passengers are encouraged to confirm the taxi company is able to provide them with a return trip, if necessary. Passengers have a ticket purchase cap; they cannot purchase more than twelve tickets per month (each ticket has a value of \$13 of taxi fare); exceptions based on medical conditions will require additional documentation (please call for more information).

Senior Taxi: To qualify for service, individual must be a Torrance resident age 65+. The price of taxi tickets range from \$1.00 -\$5.00 and are based on income. Reservations are recommended, but not necessary.

Dial-A-Taxi: To qualify for service, individual must be a Torrance resident and have proof of permanent or temporary disability (need to have our application completed by your doctor). Tickets are fixed at \$1.00. Call 24 hours in advance for a lift-equipped vehicle.

<u>TORRANCE MEMORIAL MEDICAL CENTER SHUTTLE</u> 3330 Lomita Blvd Torrance, CA 90505-5073	Reservations: (310) 517-4764
http://www.torrancememorial.org/Patients_Visitors/Van_Transportation.aspx	

Services: The Torrance Memorial Medical Center offers free round-trip van transportation when going to or coming from the medical center for outpatient or inpatient services. Each van is fully equipped with wheelchair lifts. Van transportation is offered Monday through Friday 8:30 a.m. to 4:00 p.m.

The shuttle serves the communities of Torrance, Lomita, Redondo Beach, Hermosa Beach, Manhattan Beach, Gardena, El Segundo, Harbor City, San Pedro, Wilmington, Carson, Palos Verdes Peninsula, Lawndale, and Hawthorne. Shuttle service is also available to see physicians located adjacent to the medical center for a \$5 fee each way. Torrance Memorial ADVANTAGE programs and adults over the age of 50 years pay only \$3 each way. Reservations are made on a first-come, first-served basis.

Call at least 24 hours in advance for reservations.

TORRANCE TRANSIT SYSTEM 20500 Madrona Avenue Torrance, CA 90503-3692	Telephone: 310-618-6266
	Fax: 310-618-6229
Website: http://transit.TorranceCA.Gov	
Email Address: transit@TorranceCA.Gov	

Services: Torrance Transit System offers eleven fixed routes spanning from Los Angeles to Long Beach, to Metro Blue Line Artesia Station and Los Angeles International Airport.

Torrance Transit passes are issued at the West Annex Transit Center, 3031 Torrance Boulevard, Torrance, CA 90503. Riders with a valid Medicare card, senior ID or disabled ID ride for \$.25. Senior ID cards for Torrance Transit are made at the West Annex Transit Center or call 310-618-2536. Base fare is \$1.00, and students with a Student ID ride for \$.50. Accepts TAP card with stored value, Access card, or EZ pass.